



THE TRUSTEES OF THE

World-Class Customer eXperience Training

HAVE CONFERRED UPON

Logan Grass - 911 IT

In Recognition Of Fulfillment Of The Requirements, The Designation Of

World-Class Customer eXperience Trained

*With All The Rights, Privileges, And Honors Therein Pertaining
Given This 3rd Of September, Two Thousand And Twenty-Five*

ROBIN ROBINS

FOUNDER, TMT

JEFF JOHNSON

PRESIDENT, TMT

DEBI BUSH

CUSTOMER EXPERIENCE
OFFICER, TMT